

# Aspire Mail Plus Software Upgrade Instructions

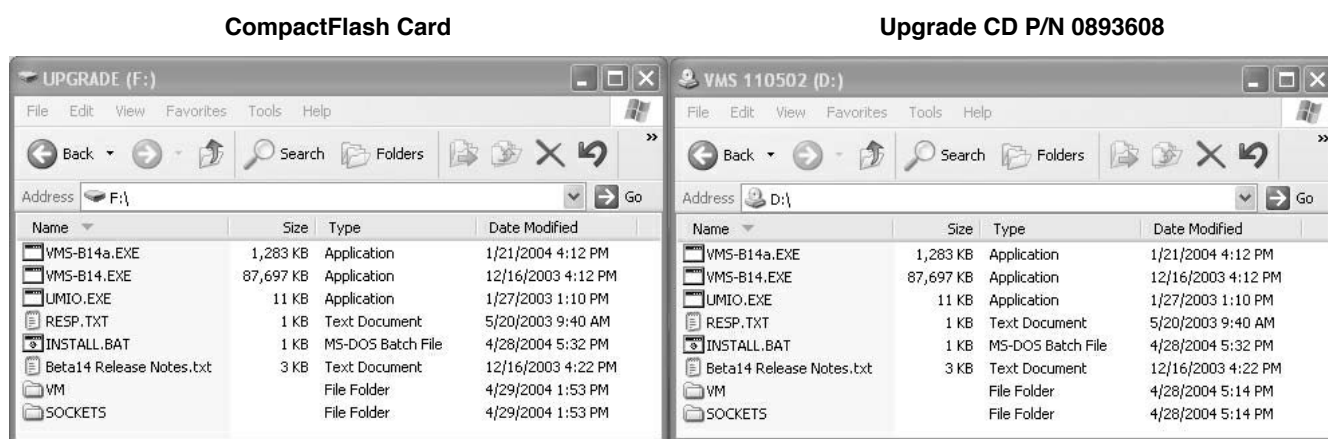
## For Aspire Mail Plus P/N 0891033 (Hard disk-based)

*Before upgrading your Aspire Mail Plus, make a note of the system's IP address (SA + TCPIP) and Gateway address (SA + GATE). You should verify these addresses after upgrading the software.*

### Part 1: Prepare your (customer-provided) CompactFlash Card

This part describes how to copy the update files from CD P/N 0893608 to a customer provided CompactFlash Card. If you received a CompactFlash card with the upgrade files already installed, skip to Part 2.

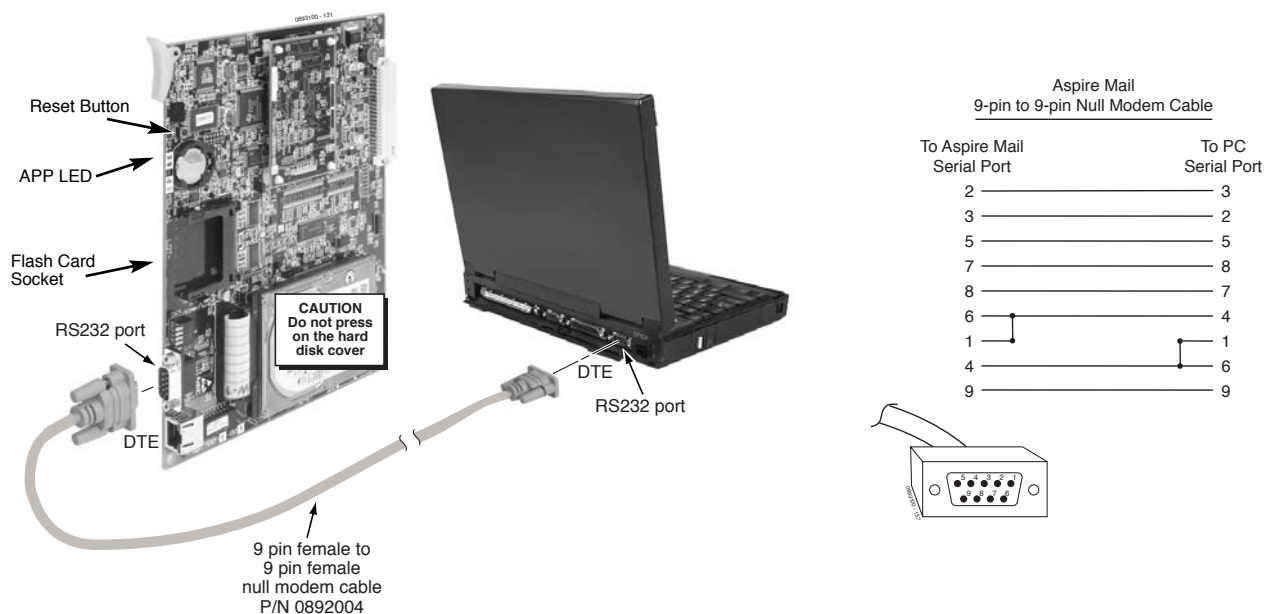
1. Verify your CompactFlash card model and capacity (*SanDisk 128 MByte CompactFlash*).
2. Insert the CompactFlash card into your CompactFlash reader and CD P/N 0893608 into your CD drive.
3. If necessary, erase all the files on your CompactFlash card.
  - If you decide to reformat your CompactFlash card instead of erasing it, **be sure to use the FAT option**. The FAT32 option is not compatible with Aspire Mail Plus.
4. Copy all the files on the CD into the root directory of the CompactFlash card (see the illustration below).
5. When the copy completes and the activity light on your CompactFlash reader goes out, remove the CompactFlash card and go to Part 2 below.



Windows XP and upgrade version 11.05.02 shown.

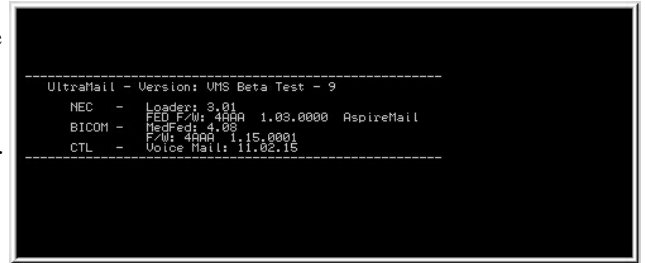
### Part 2: Connect to the Aspire Mail Plus RS232 Port

1. Following the drawings below, use a null modem cable (P/N 0892004) to connect your PC to the Aspire Mail Plus RS232 port.
2. Launch HyperTerminal and set up a new HyperTerminal connection for the Aspire Mail Plus PCB.
  - The communications parameters should be 38400 bps, 8 bits, no parity, and 1 stop bit (38400, 8, N, 1).



### Part 3: Running the Aspire Mail Plus Upgrade Utility

1. Briefly press (i.e., tap) the Aspire Mail Plus PCB **Reset Button**.
2. Wait about 20 seconds for the **APP** LED to light solid (Red).
3. Using proper static precautions, unplug the Aspire Mail Plus PCB.
4. Insert the Update Flash Card into the Aspire Mail Plus PCB Flash Card Socket.
5. Plug in the Aspire Mail Plus PCB and watch your HyperTerminal screen. When you see a screen similar to the one at right, immediately press **Enter**.
  - You should see **C:\>**
6. Type **D:\INSTALL** and press **Enter** to start the Upgrade Utility.
  - When the upgrade completes (after about 5 or 6 minutes), you should see **C:\>** again.



```
-----  
UltraMail - Version: UMS Beta Test - 9  
-----  
NEC - Loader: 3.01  
      FE0 F/W: 4AAA 1.00.0000 AspireMail  
BICOM - MedFeds: 4.00  
        F/W: 4AAA 1.15.0001  
CTL - Voice Mail: 11.02.15  
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### Part 4: Removing the Flash Card and Restarting the Aspire Mail Plus

1. Once the Update Utility completes, reset the Aspire Mail Plus PCB by holding down the **Reset Button** for about 6 seconds until the top three LEDs on the PCB light green.
2. Immediately remove the Update Flash Card and release the **Reset Button**.
  - The Aspire Mail Plus will restart with the new voice mail software installed.
  - **All recordings and site programming will be retained.**

### Part 5: Verify the Aspire Mail Plus IP Address and Gateway Address

1. When the Aspire Mail Plus restarts, log onto the System Administrator's mailbox and verify the IP address (SA + TCPIP) and Gateway address (SA + GATE).



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